

PROCEDURE FOR RELEASE OF IMMOVEABLE PROPERTY

(In the event of death of the Property Owner)

December 2023

Procedure for release of Immovable Property Documents relating to Deceased Customers:

In case of any contingent event of demise of the Property Owner, the Company shall return the original immovable property documents to the legal heir/(s) only.

Documents to be provided by the Legal Heir/(s):

- Death certificate of the Property owner
- Legal Heir/(s) certificate of the Property owner
- All Legal Heir/(s) should provide an undersigned / self-attested KYC document including original for verification.
- All Legal Heir/(s) need to come for collection of immovable property documents.
- If for some valid reason, all legal heir/(s) could not come to collect the documents, then request / authorisation letter for handing over of Immovable property documents to one or more legal heir/(s), who is part of that relevant loan agreement, need to be provided.
- Upon receipt of the abovesaid documents, Original Immovable Property Documents will be handed over to the legal heir(s) after obtaining an acknowledgment from all or any of the legal heir/(s) for receipt of all the necessary documents.