

Date: November 28, 2022

The National Stock Exchange of India Limited,

Exchange Plaza, Bandra-Kurla Complex, Bandra (E), Mumbai 400 051 Symbol: FIVESTAR BSE Limited Listing department, First floor, PJ Towers, Dalal Street, Fort Mumbai 400 001 Scrip code: 543663

Sub: Investor Presentation on the Unaudited Financial Results for the second quarter and half year ended September 30, 2022

Dear Sir/ Madam

In terms of Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of the Investor Presentation of the Company on the Unaudited Financial Results for the second quarter and half year ended September 30, 2022.

This Investor Presentation is also available on the website of the Company at https://fivestargroup.in/investors/

Kindly take the above on record.

For Five-Star Business Finance Limited

Shalini Baskaran Company Secretary & Compliance Officer





Five-Star Business Finance Limited

Investor Presentation

Q2 FY2023

Safe Harbour



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Section 1

Company Overview

Section 3

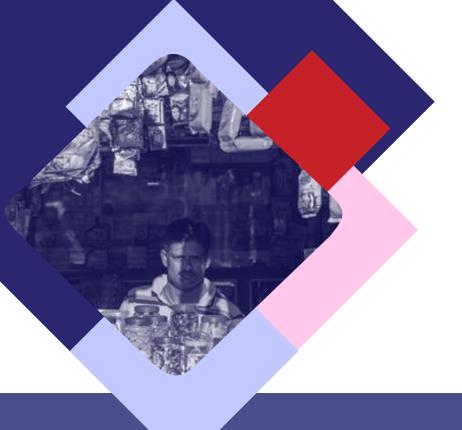
Financial Performance, Asset Quality & ECL – Q2FY2023

Section 2

Executive Summary – Q2FY2023

Section 4

Liability & ALM



Section 1 Five-Star Business Finance Limited – Overview



Built to address large market opportunity and achieve scale



Registered as NBFC-ND-SI with the Reserve Bank of India

2 decades of lending to Small Business Loan customers

Proprietary Underwriting & Collections model fine-tuned over 2 decades of experience

- ★ Built to take advantage of the large addressable market and credit gap
- Deep understanding of customer behavior; strong knowledge of the local market and regional dynamics
- ★ Success and growth of Five-Star are outcomes of the last two decades of operating in the segment
- Recognized market potential well ahead of time
- roven track record to access capital with a well thought strategy; strong investments in professional team

The Five Star Journey





Strong Growth trajectory over the last 38 years of operations

Five-Star Business Finance – At a glance



Scale of Operations



₹**57.3bn / ₹46.4bn** AUM in H1FY23 / H1FY22 24% growth Y-o-Y



₹13.7bn / ₹6.9bn Amount Disbursed in H1FY23 / H1FY22



47,476 / 26,362Number of Disbursements in H1FY23 / H1FY22



₹40.1bn Net Worth

Distribution



352 Number of Branches



3,662Business and Collections
Team



Presence in 8
States across India
(focused on expansion)



100% In-houseSourcing & Collections

Granular Book



100% Secured Loan Book (95% against SORP)



₹0.29mnAverage ticket size¹



249,272 Live accounts²



36.9%Average LTV³
(As of September 30, 2022)

Asset Quality



1.15% H1FY23 90+ DPD (Gross)



0.64% H1FY23 90+ DPD (Net)



0.51%Q2FY23 Credit Cost to Average Total Assets⁴



1.18% / 50.15%

Total Restructured Portfolio /
Provision Coverage on
restructured book

Liability Profile



Lender relationships



67.65% CRAR – Sufficient capital



Borrowing profileFixed rate borrowings of 49%



Long term credit rating by ICRA and CARE

Profitability



₹2.8bn / ₹2.2bn
PAT in H1FY23 / H1FY22
30% growth Y-o-Y



17.61% Net Interest Margin⁵ in H1FY23



8.68% Return on Total Assets in H1FY23



14.66% Return on Avg. Equity⁸ in H1FY23

Transformational Journey



	FY15	_	FY22
Number of Branches	39	>7x	300
Loans to borrowers ('000)	5	>40x	218
Relationship Officers	59	>50x	3,176
Disbursements (₹ Mn) p.a.	793	30x	24,082 ⁽¹⁾
Assets Under Management (AUM) (₹ Mn)	1,315	>35x	50,671
Total Income (₹ Mn)	336	>35x	12,562
Profit After Tax (₹ Mn)	99	>45x	4,535
Networth (₹ Mn)	713	>50x	37,104
Gross NPA	1.8%		1.0%

Five Star has grown >35x in AUM between FY15A - FY22A with the same ticket size on the back of a 7x growth in branch network across economic cycles

Key Success Factors



Deep Understanding of Customer Segment & Conservative Lending Practices

20 years of operations ATS of ~ 3-5 lakhs Conservative DBR / LTV norms

Compelling Economics & Best in Class Return Metrics

Yields of ~24%; Spreads of ~12-13% Industry leading ROA at >8% with ROE at ~15%

Industry Leading Asset Quality

Gross Stage 3 of < 1.5%

Net Stage 3 of <1%

even on a steady-state basis

Well Capitalized & Low Leverage

Current D/E of ~1x
Can target a strong AUM growth trajectory
at 3- 3.5x leverage

Strong Board & Experienced Management Team

Board with significant industry experience Experienced Management team of 21 members

High Governance Focus

Statutory Auditor – S.R.Batliboi &
Associates LLP
Internal Auditor – Sundaram & Srinivasan
Audit Committee, Risk Management
Committee, Nomination & Remuneration
Committee, IT Strategy Committee headed
by Independent Directors

Unique Value Proposition – Product, Underwriting & Collections Strategy



Customer centric model underpinned by calibrated sourcing and distribution strategy and robust underwriting and collections practices

Customer centric business model



Product

- Term Loan with average tenure of 5-7 years
- Interest rate range of 24%-26%
- Loans for business, asset creation and other economic purposes
- Fully secured by property, ~95% being SORP



Well-diversified Presence

- Primary States: Tamil Nadu, AP, Telangana, Karnataka, Madhya Pradesh
- Other States: Maharashtra, Chhattisgarh, UP
- 352 branches; 6,731 employees
- Contiguous expansion. Cautious approach to newer states

Comprehensive credit assessment and robust risk management



Sourcing and Underwriting

- 100% in-house sourcing and processing with focus on service oriented business
- Assessment based on 3 Cs (Character, Cash flow and Collateral)
- Two levels of check each in business and in credit; conservative credit policies
- Assignment of co-applicants Loans to the family and not individuals

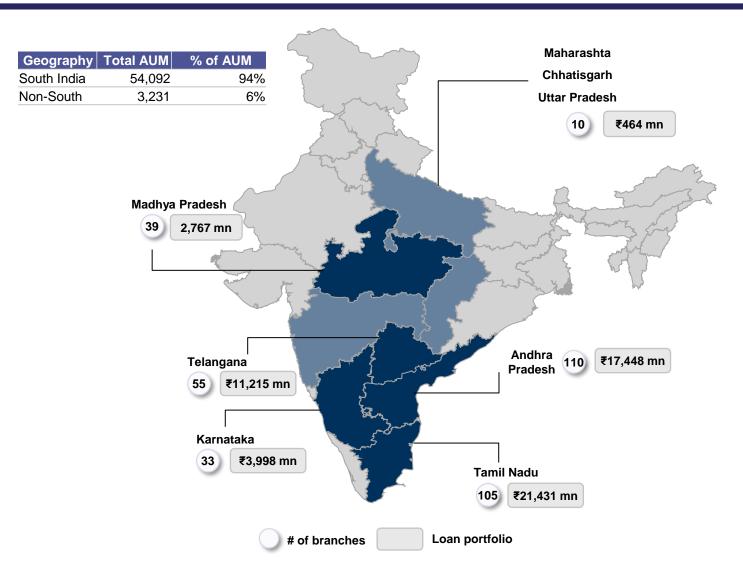


Collections

- Strong on-ground collection infrastructure and supervisory follow up to cater to new to formal credit customer segment
- Relatively higher softer delinquencies; consistently low on 90+ DPD
- <2% IRR loss on settled loans which were 90+ DPD on settlement¹

Distribution Strategy





Vintage-wise average AUM per branch (as of September 2022)										
Branch Vintage No of branches Average AUM										
<=1 year	84	15								
1 – 3 years	46	112								
3 – 5 years	112	173								
> 5 years 110 287										
Total	352	163								

	State-wise portfolio break-up											
State	No of branches	H1FY2023	FY2022	FY2021	FY2020							
Tamil Nadu	105	37%	39%	41%	43%							
Andhra Pradesh	110	30%	29%	28%	28%							
Telangana	55	20%	19%	18%	19%							
Karnataka	33	7%	7%	7%	7%							
Madhya Pradesh	39	5%	5%	4%	3%							
Others	10	1%	1%	1%	1%							
Total	352											

Strong South India presence coupled with a contiguous expansion strategy

Notes: As of Sep 30, 2022. Map not to scale.

Strategic Technology Focus



Robust investments in technology to efficiently manage the lending process, increase productivity and decrease costs

Augmentation of team for next level of development

System based underwriting through ERP solution

Manual underwriting

Manual underwriting process with minimal technology involvement

2

- Significant investments in technology over the last 5 years
- Moved to FinnOne Neo (ERP solution) with automated workflow and rule engine configuration
- Moved to a completely paperless underwriting model with all data available on cloud

3

- Augmentation of team 30 IT personnel as on date
- Hired Vanamali Sridharan as CTO
- Hired Head of Engineering and Data Sciences to manage the proposed tech developments

Ongoing Investments to help build a scalable and efficient model...



API infrastructure to leverage strengths of third party service providers / fintechs



Data analytics and machine learning



Robust customer credit scoring model

...to lead to a reduction in turnaround time from login to loan sanction

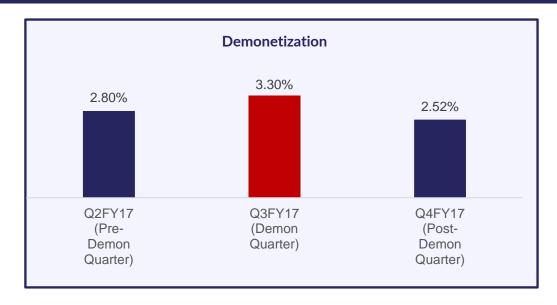
Utilizing technology for processing of loan applications and analysing credit risks

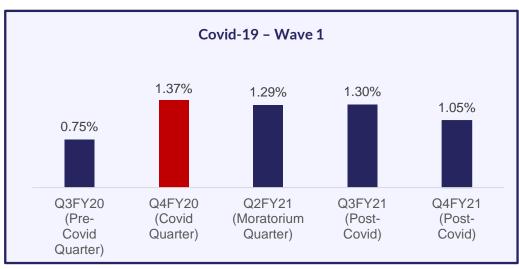
Faster decision making

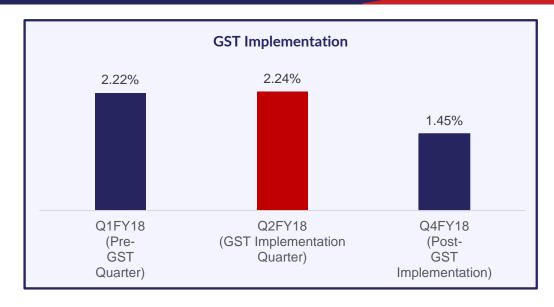
Better customer service and engagement and faster turnaround time

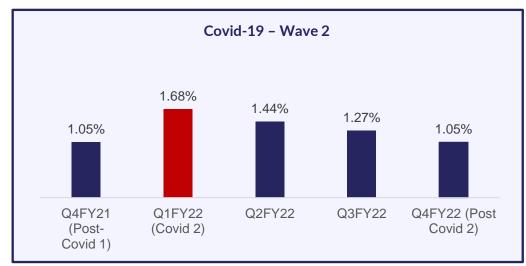
Resilience through Crisis











Consistent Financial Performance over the years¹



Particulars (₹ Mn)	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022
Operational Information	1 12010	112010		112010	1 12010	1 12020		112022
Number of branches	39	64	103	130	173	252	262	299
Loan disbursals	793	1,319	3,830	7,072	14,822	24,087	12,450	17,562
AUM	1,315	1,981	4,834	10,084	21,128	38,922	44,454	50,671
Number of employees	167	293	691	1,290	1,971	3,734	3,938	5,675
Financial Information								
Income from Operations	336	473	859	2,082	4,089	7,873	10,513	12,562
Interest expenses	104	141	237	578	769	2,156	3,261	2,984
Net Interest Income (NII)	232	332	622	1,504	3,320	5,717	7,252	9,578
Operating Expenses	76	122	286	625	1,060	1,731	2,136	3,081
Loan losses & Provisions	4	7	28	93	76	493	352	455
Profit Before Tax (PBT)	152	203	308	786	2,184	3,493	4,764	6,042
Profit After Tax (PAT)	99	134	194	558	1,567	2,620	3,589	4,535
Total Comprehensive Income	99	134	194	558	1,563	2,608	3,582	4,513
Ratios								
Cost to Income	34.48%	38.86%	50.48%	47.74%	34.22%	38.90%	34.31%	36.92%
Return on Total Assets	7.04%	6.87%	4.22%	5.82%	8.78%	7.31%	6.99%	7.16%
Return on Equity	16.65%	16.47%	12.26%	12.97%	15.14%	15.36%	16.85%	13.85%
Gross Stage 3 assets / Gross NPA ²	1.81%	1.82%	2.47%	1.43%	0.89%	1.37%	1.02%	1.05%
Net Stage 3 assets / Net NPA ³	1.48%	1.52%	2.07%	0.94%	0.68%	1.13%	0.83%	0.68%
Provision Coverage Ratio - overall AUM	0.57%	0.54%	0.81%	0.97%	0.80%	1.58%	1.95%	2.03%
Provision Coverage Ratio - Stage 3	18.40%	16.34%	16.24%	33.89%	22.99%	17.67%	17.92%	34.91%
CRAR	52.17%	39.14%	43.78%	58.82%	64.09%	52.94%	58.86%	75.20%
Debt / Equity ratio	1.24	1.43	2.04	0.92	0.70	1.22	1.48	0.69



Sustainable Business Model Built Around Societal Impact







Financial Inclusion

- Caters to the underserved market of small business loans
- Meets demand which is majorly catered by informal sources
- Employment opportunities in semi-urban and rural areas
- Focus on hiring local talent

Majority of AUM from LIG



- AUM with LIG Customers (%)
- ✓ Provides business loans
- ✓ Lower interest rates

Economic upliftment

Corporate Social Responsibility

 CSR Committee is focused on improving education, health and livelihood

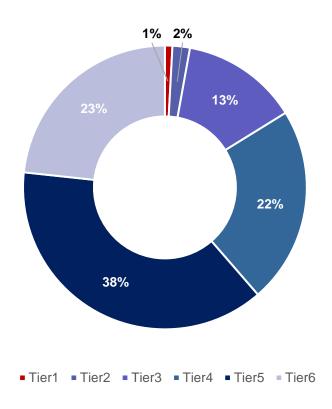
Strong ESG Focus



Social Impact achieved through...

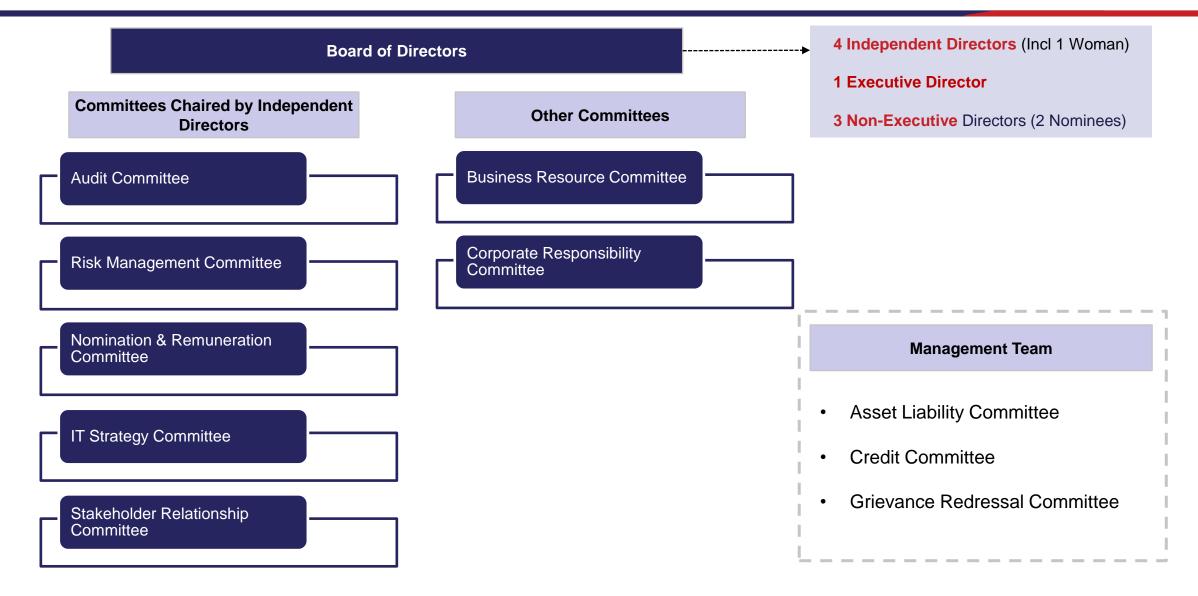
Branch Presence Significant branch presence in Tier 3 to Tier 6 towns Low income borrowers · Customers with strong incomes from **Customers ignored by** everyday services but lacking the banks / larger Fls documentary evidence of such incomes Fully Collateralised loan Predominant portion of lending towards business purposes (income generation) **Lending for business** • Displace unorganised institutions (money purposes lenders) – First time borrowers to formal lending

Significant Branch presence in Tier 3 to Tier 6 towns - semi-urban and fast-growing rural geographies



Strong Governance framework





Distinguished Board of Directors





Lakshmipathy Deenadayalan Chairman & Managing Director



Anand Raghavan Independent Director Chair – Audit Committee



T T Srinivasaraghavan Independent Director Chair – Risk Management Committee



Bhama Krishnamurthy Independent Director Chair – Nomination & Remuneration Committee



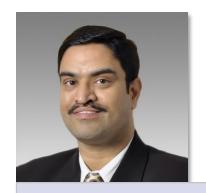
Ramkumar Ramamoorthy Independent Director Chair – IT Strategy Committee



Vikram Vaidyanathan Non-Executive Director



G V Ravishankar Non-Executive Director



Trilokchand Vasan Non-Executive Director

Experienced Management team





Rangarajan Krishnan Chief Executive Officer



Srikanth Gopalakrishnan Chief Financial Officer



Vishnuram Jagannathan Chief Operating Officer



Parthasarathy Srinivasan Chief Credit Officer



Sathya Ganesh Chief Business Officer



Vanamali Sridharan Chief Technology Officer



Jayaraman Sankaran Chief Risk Officer



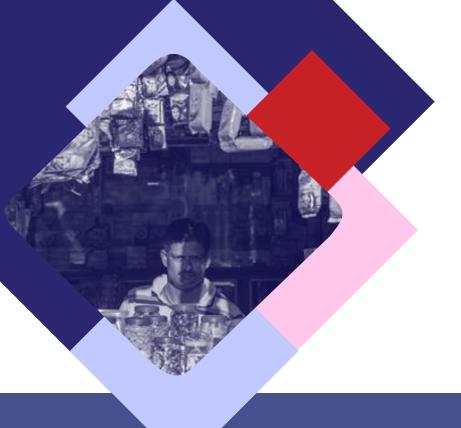
Ramesh Kannah Chief Legal Officer



Naveen Raj Chief Audit Officer



Prashanth Sreenivasan Chief Treasury Officer



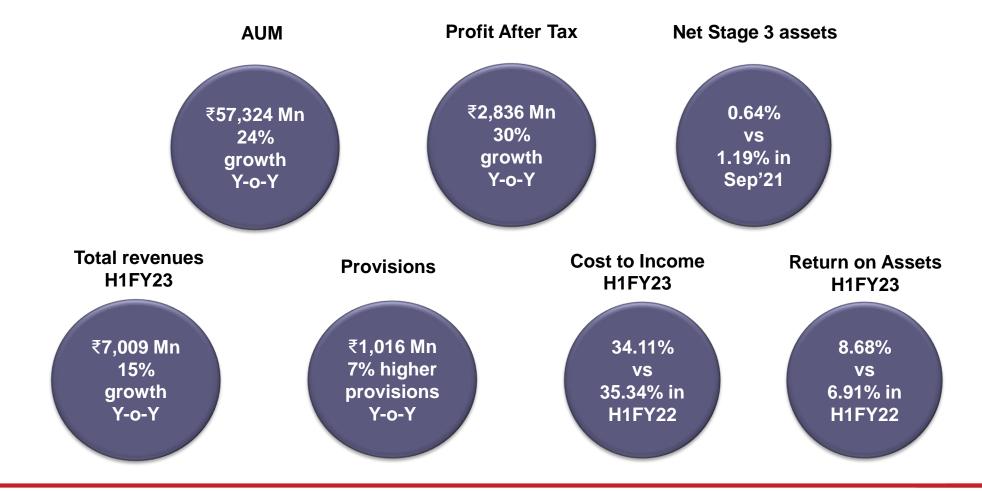
Section 2 Executive Summary – Q2FY2023



Executive Summary

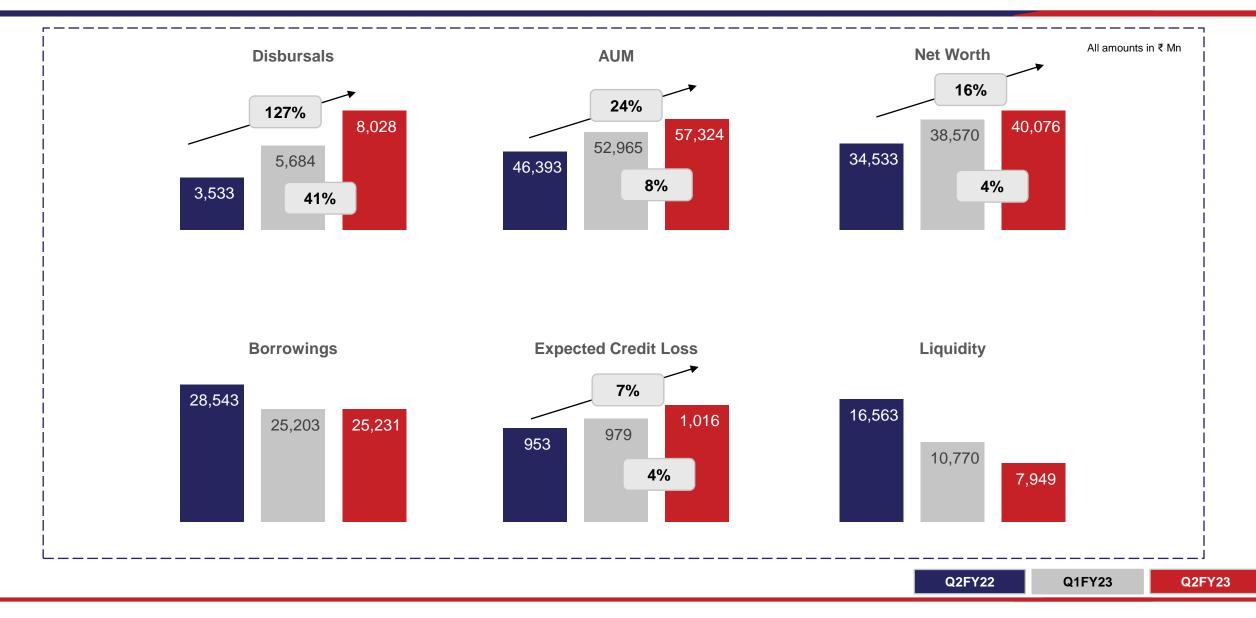


- Five Star witnessed a strong first half of FY2023 across Growth, Profitability and Quality.
- Business & Disbursal momentum back to pre-COVID levels and collections continue to be robust.
- Y-o-Y growth of 24% on AUM and Gross Stage 3 assets of 1.15%



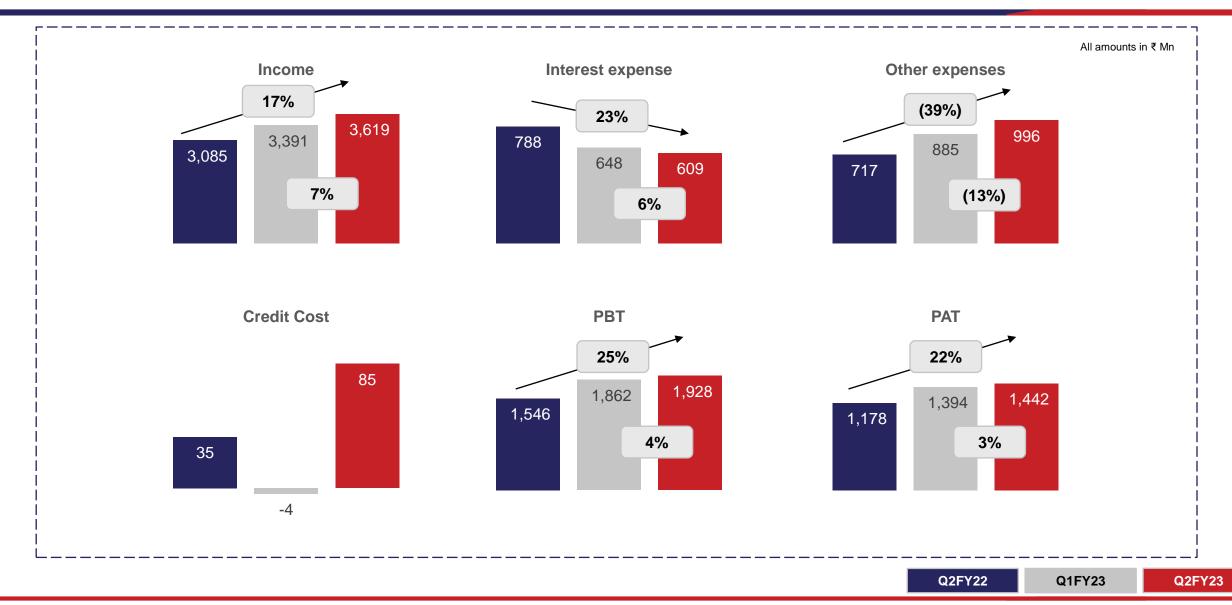
Balance Sheet indicators





P&L indicators



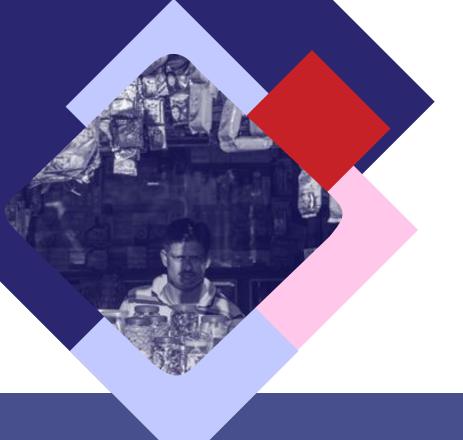


Financial Summary



- 1. Net AUM growth of ₹4,359 Mn in Q2FY23 as against ₹599 Mn in Q2FY22
- 2. AUM was up 24% at ₹57,324 Mn as against ₹46,393 Mn as of 30 September 2021
- 3. Disbursements during the quarter was at ₹8,028 Mn as against ₹3,533 Mn during Q2FY22
- 4. Active loans almost touched 0.25 Mn as against 0.19 Mn as of 30 September 2021
- 5. The Company added 41 branches during the quarter. Total branch count stood at 352 as against 268 branches as of 30 September 2021
- 6. Total Headcount stood at 6,731 as against 4,306 as of 30 September 2021
- 7. The Company continued to have a robust collection efficiency of 100.1% during the quarter
- 8. During the first half of the year, the company has raised incremental debt of ₹6,400 Mn, at a weighted average rate of interest of 8.33% (all-inclusive cost of 8.66%¹ on fresh borrowings raised during the quarter). Liquidity buffer as of 30 September 2022 stood at about ₹7,950 Mn.
- 9. Gross & Net Stage 3 assets stood at 1.15% and 0.64% respectively as of 30 September 2022 as against 1.44% and 1.19% as of 30 September 2021
- 10. Overall stage 2 assets stood at ₹7,147 Mn (12.47%) as of 30 September 2022 as against ₹7,524 Mn (16.22%) as of 30 September 2021 and ₹7,730 Mn (14.59%) as of 30 June 2022.
- 11. The Provision coverage on Stage 3 assets stood at 44.27% and the provision coverage on the overall portfolio stood at 1.77%
- 12. Post tax profit grew by 22% to ₹1,442 Mn in Q2 FY23 as compared to ₹1,178 Mn in Q2 FY22
- 13. Capital adequacy remained high at 67.65% as of 30 September 2022

Notes: 1. Includes processing fee and other ancillary costs

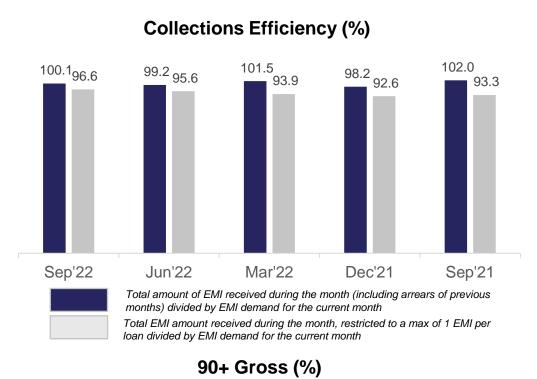


Section 3 Asset Quality & ECL

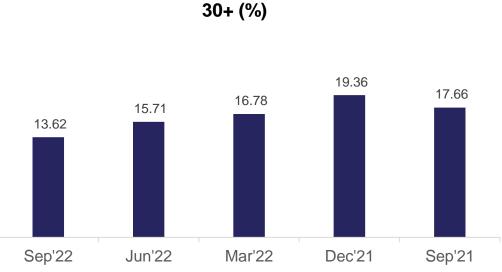


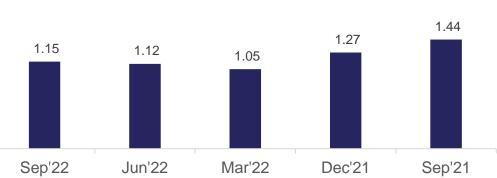
Asset quality indicators













90+ Net (%)

Asset quality indicators



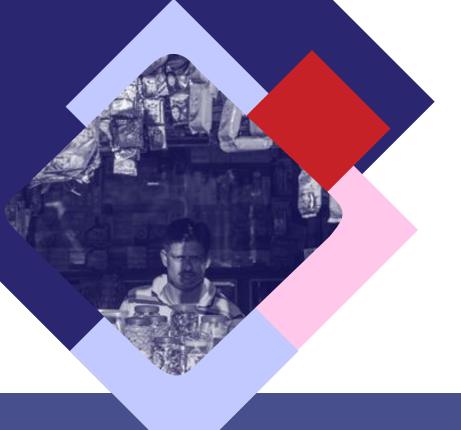
Amount in ₹ Mn	As at S	Sep 2022	As at Jun 2022		As at S	ep 2021
Bucket	AUM	% AUM	AUM	% AUM	AUM	% AUM
Current (Stage-1)	44,888	78.31%	39,567	74.70%	31,084	67.00%
1-30 (Stage-1)	4,630	8.08%	5,077	9.59%	7,118	15.34%
31-60 (Stage-2)	3,575	6.24%	4,071	7.69%	4,151	8.95%
61-90 (Stage-2)	3,571	6.23%	3,659	6.91%	3,373	7.27%
90+ (Stage-3)	660	1.15%	591	1.12%	667	1.44%
Total	57,324		52,965		46,393	
Stage 1 Assets	49,518	86.38%	44,644	84.29%	38,202	82.34%
Stage 2 Assets	7,147	12.47%	7,730	14.59%	7,524	16.22%
Stage 3 Assets	660	1.15%	591	1.12%	667	1.44%

Improvement across buckets across quarters seen post the deterioration that happened consequent to second wave of Covid

Asset quality indicators



Amount in ₹ Mn				
As of September 30, 2022	Stage 1	Stage 2	Stage 3	Total
Loans Outstanding (Gross)	49,518	7,147	660	57,324
ECL Provision	184	540	292	1,016
Loans Outstanding (Net)	49,334	6,607	368	56,308
ECL Provision %	0.37%	7.56%	44.27%	1.77%
As of June 30, 2022	Stage 1	Stage 2	Stage 3	Total
Loans Outstanding (Gross)	44,644	7,730	591	52,965
ECL Provision	142	605	232	979
Loans Outstanding (Net)	44,502	7,125	359	51,986
ECL Provision %	0.32%	7.82%	39.22%	1.85%
As of September 30, 2021	Stage 1	Stage 2	Stage 3	Total
Loans Outstanding (Gross)	38,202	7,524	667	46,393
ECL Provision	164	670	119	953
Loans Outstanding (Net)	38,038	6,854	548	45,440
ECL Provision %	0.43%	8.91%	17.82%	2.05%



Section 4 Financial Performance – Q2FY2023



Balance Sheet



Particulars (₹ Mn)	Q2FY2023	Q2FY2022	Q1FY2023
Assets			
Cash & Cash equivalents	3,438	8,498	4,096
Bank balances other than cash & cash equivalents	2,299	4,659	3,036
Loans ¹	57,635	46,444	54,543
Investments	1,644	3,237	1,892
Other financial assets	226	49	191
Non-Financial Assets	1,035	860	925
Total Assets	66,277	63,746	64,684
Liabilities & Equity			
Trade Payables	134	82	109
Debt Securities	7,457	12,146	9,474
Borrowings other than Debt Securities	17,774	16,397	15,729
Other Financial Liabilities	637	192	547
Non-Financial Liabilities	198	396	255
Total Equity	40,076	34,533	38,570
Total Liabilities	66,277	63,746	64,683

Quarterly & Half yearly Profit & Loss Statement



Particulars (₹ Mn)	Q2FY2023	Q2FY2022	Q1FY2023	Y-o-Y	Q-o-Q	H1FY2023	H1FY2022	H2FY2022	Y-o-Y	Н-о-Н
Loan Portfolio	57,324	46,393	52,965	24%	8%	57,324	46,393	52,965	24%	8%
Interest Income	3,573	2,943	3,352			6,925	5,864	6,174		
Net Gain on Fair value changes	14	71	15			29	132	77		
Fee & Other income	31	68	23			54	117	199		
Total Income	3,619	3,085	3,391	17%	7%	7,009	6,112	6,449	15%	9%
Interest Expenses	609	788	648			1,257	1,652	1,354		
Net Interest Income	3,010	2,297	2,743	31%	10%	5,752	4,460	5,095	29%	13%
Operating Expenses	996	717	885			1,881	1,357	1,701		
Loan losses & Provisions	85	35	(4)			81	219	236		
Profit before Tax (PBT)	1,928	1,546	1,862	25%	4%	3,790	2,884	3,158	31%	20%
Profit after Tax (PAT)	1,442	1,178	1,394	22%	3%	2,836	2,175	2,360	30%	20%
Other Comprehensive Income	(19)	(10)	(7)			(27)	(15)	(8)		
Total Comprehensive Income	1,422	1,168	1,387	22%	3%	2,809	2,161	2,352	30%	19%
Earnings Per Share (Basic) ¹	4.94	4.22	4.79			9.73	7.96	8.13		
Earnings Per Share (Diluted) 1	4.87	4.16	4.74			9.61	7.85	8.07		

Note: 1. EPS for the quarters is not annualized

RoA Tree



Particulars	Q2FY2023	Q2FY2022	Q1FY2023	H1FY2023	H1FY2022	H2FY2022
Interest Income (as a % of average portfolio)	24.19%	24.00%	24.15%	24.15%	24.14%	24.00%
Interest Expenses (as a % of average borrowings)	10.48%	10.50%	10.53%	10.56%	10.63%	10.39%
Net Interest Income %	13.71%	13.50%	13.62%	13.60%	13.51%	13.62%
Total Income % (as a % of average total assets)	21.88%	19.29%	20.98%	21.45%	19.42%	20.18%
Interest Expenses (as a % of average total assets)	3.68%	4.93%	4.01%	3.85%	5.25%	4.24%
Net Interest Margin %	18.20%	14.36%	16.97%	17.61%	14.17%	15.94%
Operating Expenses (as a % of average total assets)	6.02%	4.48%	5.47%	5.76%	4.31%	5.32%
Loan losses & Provisions (as a % of average total assets)	0.51%	0.22%	(0.02%)	0.25%	0.70%	0.74%
Profit before Tax (PBT) %	11.66%	9.67%	11.52%	11.60%	9.17%	9.88%
Tax %	2.94%	2.30%	2.89%	2.92%	2.25%	2.50%
Profit after Tax (PAT) / Return on Total Assets	8.72%	7.37%	8.62%	8.68%	6.91%	7.38%
Debt / Equity	0.63	0.83	0.65	0.63	0.83	0.69
Return on Equity	14.55%	14.62%	14.78%	14.66%	14.53%	13.20%
Cost to income ratio	35.91%	32.74%	32.12%	34.11%	35.34%	38.02%



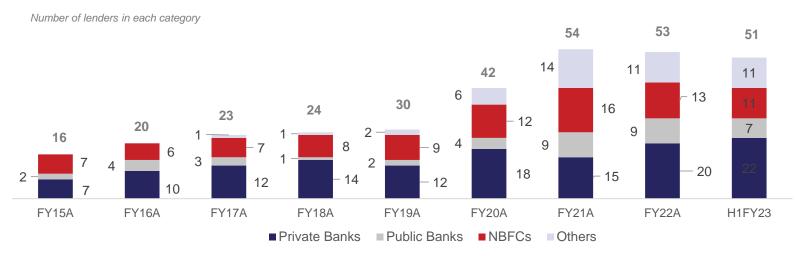
Section 5 Liability & ALM



Diversified and Cost-Effective Funding Profile



Well diversified borrowing mix



Increased number of lending relationships from 30 + FY19 to 51 as of Sep 2022

Deepened relationships in the PSU and private bank category

Long Term Credit Rating

A+ from both ICRA and **CARE**

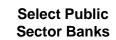
Short Term Credit Rating

A1+ from CARE

NIL Commercial Paper exposure

The Company does not use Short term borrowing to fund its long term assets

Lenders to the Company











Select Private Sector Banks

















Select Other Institutions













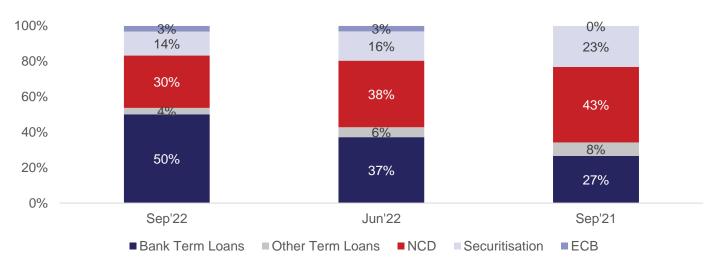




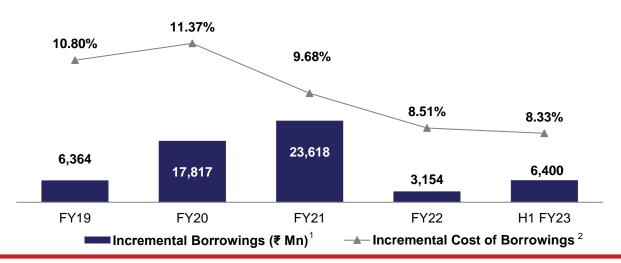
Diversified and Cost-Effective Funding Profile



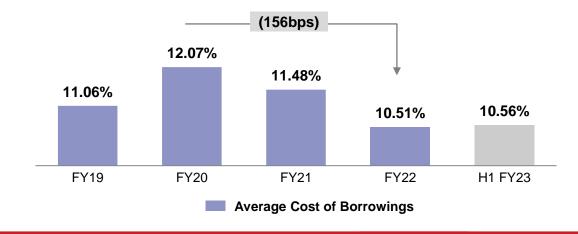




Cost of incremental borrowings



Cost of funds on the book



ALM Position as of Sep'22 – Cumulative



Particulars (₹ Mn)	1-7 D	8-14 D	15-30 D	1-2 M	2-3 M	3-6 M	6M – 1Y	1-3 Y	3-5 Y	>5 Y
Opening Liquidity / Mismatch	8,707									
Add: Inflows from advances	1	0	1,502 ¹	675	685	2,234	5,011	20,753	19,250	6,922
Less: Outflows on borrowings	86	46	409	569	2,368	2,542	7,125	8,186	3,032	369
Add: Other inflows	181	0	22	65	2	15	5	21	500	1,906
Less: Other outflows	335	4	220	17	236	140	390	780	230	41,370
Closing balance / Cumulative mismatch	8,468	8,418	9,312	9,466	7,549	7,115	4,615	16,423	32,912	-

No cumulative mismatch in any of the time buckets

The Company does not use short-term borrowings to fund its long-term assets, despite possible pricing benefits

Notes: 1. Includes Interest accrued not due on loans;

Strong Liquidity Position as of Sep'22



Amount in ₹ Mn	
Liquidity buffer as of Sep 2022	
Unencumbered cash & cash equivalents	7,950
Unavailed sanction from banks / Fls	2,300
Total Liquidity	10,250

Projected Cashflow Schedule	Q3FY23	Q4FY23	Q1FY24	Q2FY24
Opening Liquidity	10,250	10,806	11,651	10,121
Add: Principal collections & internal accruals	4,035	3,387	3,382	3,283
Less: Debt repayments (principal & interest)	3,457	2,542	4,912	2,213
Closing Liquidity	10,806	11,651	10,121	11,191





Thank You